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名誉主编 胡 雁 过慧谨	基于 Orem 自理理论对脑卒中患者负性情绪的干预研究
が 作 対急性 社 长	
朱光成	信息动机行为技巧模型对乳头凹陷初产妇母乳喂养自我效能的影响研究
总编辑	
张秀	路妍妍 高永梅 朴丽 丛云凤 崔粼 张驰(1166)
执行总编辑	儿童哮喘照顾者健康信念及家庭功能对哮喘控制的影响
吴筑兰	叶秀莲 林慈丽 陈银跃 姜丽萍 (1169)
副总编辑	综
黄玉柱	癌症疼痛护理工作的研究进展 杨惠莉(1173)
编辑部主任	
张 秀	糖尿病 3C 疗法的研究进展 赵明慧(1176)
广告经营许可证	急性刺激性气体中毒的抢救和护理进展 任虹彦(1179)
黔 0040 号	护理管理
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CN 52-1063/R	王蓉 郑静 陈林 李宝宝(1191)
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口腔运作联合音乐干预疗法对急性面神经炎患者康复效果的影响
有晶状体眼后房型屈光晶状体植人术患者围手术期护理 张洋 卓建 李杨 周慧(119
再次心脏手术行三尖瓣置换患者的围术期护理 黄斐 焦剑秋 胡岳秀 金花 徐贞俊(119
灸法联合中药保留灌肠对胃肠道恶性肿瘤患者化疗相关性腹泻的护理研究
半相合异基因骨髓造血干细胞移植治疗再障病人的护理
调查报告
百色地区幽门螺杆菌感染患者认知与遵医行为调査干预研究
研究生因地
乳腺癌患者癌因性疲乏相关文献的计量分析 高广超 许翠萍 孙菲菲 姬艳博 于晓霞(120
康复护理
延伸性护理对断指再植手功能康复的效果观察 何松松(12)
关节镜下双排缝线桥技术治疗全层肩袖损伤患者的康复护理 付佳 高凡 李鸿艳(12)
人工膝关节置换术的护理及康复训练指导 梁剑教 黄晓(12]
基础护理
留置针不同穿刺角度与穿刺成功率之间关系的研究 寇晚会 孔德敏 杨叶叶 王婷 赵健 罗花南(122
神经安定镇痛术对术前导尿患者苏醒期躁动的影响 方素娟 黄祥凌 童志兰 尹晓波(123
社区护理
多途径延续护理对食管癌患者术后营养状况的影响 徐敏 赵慧莉 张仪芝(12)
早产儿出院后的随访管理及早期干预对其生长发育的影响 沈清清 李振香 任香娣 彭艳 刘伟 张君(12)
经验教训
实施配偶健康教育路径对乳腺癌患者生命质量影响的研究 向川江 陈丽明 韦征霞 曾柳玲 韦塬螈 黄洁(12)
自制四肢联动锻炼仪在截瘫患者中临床应用的研究
PICC 导管在呼吸困难致端坐位患者中的置人和护理 朱凤林 居燕 匡兆香 夏爱萍(12.
早产儿经 PICC 置管导致胸腔积液的原因分析与预防护理 吴丽晓 陈嘉熹 韩紫敏(12
三黄冰湿敷治疗糖尿病足 Wagner 2~3 级溃疡的疗效观察 陈丹丹(12
引流管早期拔除在甲状腺癌患者术后快速康复中的应用 蒋义雪 周倩 冯小娟 钟善琼(12
个案护理
—例 PHACES 综合征患儿非手术治疗的护理 ····································
—例成人糖原累积病Ⅱb型患者的护理 ····································
小 经 验
家用延长型氧气管的研制与应用 冯梅 申永春 谢莉 韩瑶(12
英语学习
护患情境会话 ····································
循证护理实践推荐 (12
知 识 角···································
м и п

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Volume 31

CONTENTS IN BRIEF

July 10,2016

The correlation study on caregivers factors and
follow-up compliance of dementia patients
Liu Shuling, Zhang Ying, Liu Shuai,
Yu Yue, Shi Zhihong, Ji Yong(1155)
The optimization and practice for the traditional Chinese medicine nursing
plan in the acute exacerbation of chronic obstructive pulmonary disease
Long Furong, Ou Lu, Su Fei, Wang Wen (1160)
Effect of Orem self-care theory intervention for
stroke patients with negative emotion
Wu Peixiang, Tang Jiqin, Yan Bingjuan (1163)
Effect of information-motivation-behavioral skills model health education
on breast feeding self-efficacy of primipara with crater nipple
Lu Yanyan, Gao Yongmei, Piao Li,
Cong Yunfeng, Cui Lin, Zhanag Chi (1166)
Effect of cognitive status and family function on asthma
control in children with asthma
Ye Xiulian, Lin Cili, Chen Yinyue, Jiang Liping (1169)
Research progress on the nursing of cancer pain
Yang Huili(1173)
Clinical application and practice of hospital information
blood glucose management system
Wan Qing, Zeng Tianshu, Hu Hui, Zhou Bin, Chen Huifen,
Xiao Fei, Xiong Cui, Liu Fang, Li Qiu(1182)
Effect of oral operation combined with music therapy intervention on
the rehabilitation among 157 cases of acute facial neuritis patients
Wang Li, Wei Mengyan, Huang Weijian, Feng Dongmei,
Zhang Yanyan, Zhang Qian, Hong Yan (1193)
Study for the cognition and compliance of investigation and intervention
for patients with Helicobacter pylori infection in Baise area
Wei Suyu, Huang Mingyi, Nong Yongying, Wei Huiyun, He Meixing,
Huang Meixue, Ma Chunjie, Cen Chao, Su Jianwei
Bibliometric analysis of cancer-related fatigue for patients with
breast cancer in China
Gao Guangchao, Xu Cuiping, Sun Feifei, Ji Yanbo, Yu Xiaoxia (1208)
The effect of follow-up management and early intervention on
the prognosis of prematureinfants
Shen Qingqing, Li Zhenxiang, Ren Xiangdi,
Peng Yan, Liu Wei, Zhang Jun(1227)
Study for the clinical application of self-developed limb linkage
exercise instrument for patients with paraplegics
Chen Xiaohua, Chen Chuxian, Wu Huiping, Gao Ping,
Jiang Lizhuang, Zhang Liangjing, Zhang Fan(1233)
Nursing for an adult patient with type II b glycogen
storage disease (Danon disease)
Mo Ran, Yu Ligen (1246)

CN 52-1063/R

Nurses Training

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护患情境会话

输液疼痛的抚慰

Comforting a Patient with Pain Resulting from Receiving Intravenous Transfusion

交流

赵护士:王阿姨,你稍微忍一忍,扎了压脉带,静脉好找多了。王阿姨,你在我们病区是最能吃痛的,平时换药是不哼一声的,大家都希望你早点好。现在我帮你进针了,有一点痛,再忍一下。

患者:好的,轻点。

赵护士:好了,你手别动,我帮你用胶布固定地好一点,等会儿你的手就可以动了。

患者:天天挂水,你看我的手好多青紫,到处是针眼,别说脚痛了,现在连手都痛的厉害,当初撞死了,也就罢了,省得活受罪。

赵护士:王阿姨,你别太悲观了,俗话说:大难不死,必有后福,好日子还在后头呢!看你丈夫对你多好,不但请了阿姨来陪你,还天天来看望你,我看他好像也瘦了一圈了,对他来说也很难。

患者:是呀! 就盼着快点好,我真是一天也不想在这医院里多呆了。

赵护士:你放宽心,多吃点东西,增强营养,创面会愈合的快一点。早上,我听林主任说你的创面愈合的蛮好的。你呢!放松点心情,多想点开心的事情,如果觉得没劲,和其他人聊聊天,我呢!现在先去做其它的事了,呆会儿再来看你,好吗?

患者:好的,谢谢你。

Interactions

Nurse Zhou: Ms. Wang, please try to endure a little. Using a tourniquet is a better way to find the blood vessel. Mrs. Wang, you are the best patient in this unit at tolerating pain and always keeping calm when we change your wound dressing. We all hope you'll recover sooner. It will hurt a little when I insert the needle, try to hold it.

Patient: OK, I will try.

Nurse Zhou: It's done! Don't move and I am going to secure the needle with tape. You may move your hand later.

Patient: I have had venous transfusion everyday. You see, there are many bruises and little needle holes all over my hand. They are very painful. Now, both my legs and

my arms are hurting. Why was I not dead in the accident? That would have freed me completely from the pain.

Nurse Zhou: Ms. Wang, be optimistic. Chinese say: "There will be a happy future if you go through a big trauma". Your husband is very nice to you. He even hired a woman to accompany you, and he visits you everyday. He looked thinner these days, he is having a hard time too.

Patient: Yes. I hope to recover sooner. I don't want to stay in here any longer.

Nurse Zhou: Take it easy. Eating more foods and having more nutrition will make your wound heal faster. This morning Director Lin said your wound is getting better. So, stay relaxed and think of some happy things. You may want to chat with someone if you feel bored. I have to do something else now and will come back to visit you later, OK?

Patient: OK and thank you. 点评

患者长期住院,且伤口愈合缓慢,缺乏家属更多的关心。患者不仅身受躯体上的痛苦,心灵上也极其的孤独。 因此在对病人护理时,身心护理是同等重要的。张护士在 为病人解决输液疼痛时,经过一系列的检查,解释,热敷,然 无法解决问题时,最后拔除让赵护士重注,是缓和矛盾的一 种方法,同时也满足了患者的要求。赵护士巧妙的语言解 除了患者和张护士之间的矛盾,同时也恢复了患者对康复 的信心。所以在掌握操作技术的同时要掌握心理护理是非 常必要的。

Comments

Being in the hospital for so long, her wound's healing slow, and lacking care from family members made Ms. Wang not only physically painful but also psychologically lonely. So, it is equally important to be concerned about both her disease and her emotions during the nursing care. After a series of assessments, explanations, and applying warm compresses, Nurse Zhang was unable to solve the problems for her and finally called nurse Zhao to restart the IV which was a proper way to deal with the situation. Nurse Zhao's articulate words relieved the conflict between the patient and Nurse Zhang and gave the patient confidence in regaining her health. Therefore, it is.

(张英)